
Prospectus

2021

Victorian Education and Training Group Pty Ltd
Trading as International College Victoria
(ABN: 47 159 302 682 – RTO: 22581 – CRICOS Code: 03649A)



Welcome to ICV

I am delighted to welcome you to International College of Victoria (ICV), where you will enjoy the experience of studying in the heart of the city of Melbourne.

Our passion is our students, and our goal is to provide quality educational programs and services suited to your needs. Our ultimate objective is to provide students with an environment that aids them to reach their full potential.

Our student-centric trainers are committed and passionate about making your learning experience a positive and rewarding one. They have relevant industry insight and provide quality training to equip students with the necessary skills and knowledge to excel and succeed.

We understand the challenges international students may experience during their studies and that's why our team of dedicated and professional support staff are committed to looking after students' welfare and wellbeing. Students have access to support staff to assist them in adjusting to study and life in Australia

Our students' study in outstanding facilities, which provide the opportunity to learn, develop and assimilate into the Australian culture.

Welcome to ICV, where your success is our success! We look forward to welcoming, sharing and embarking with you, in this educational journey.

Khuram Sheikh

CEO

Australia

Australia is currently the third most popular destination for international students in the English-speaking world, behind the United States and the UK. Many international students choose to study there because of the cultural diversity, friendly natives, and high quality of education

Victoria - Melbourne

Melbourne is rated the world's most liveable city and is known for its cosmopolitan, multicultural communities and excellent cultural, food, fashion and entertainment activities and destinations. Victoria boasts a concentration of education and research infrastructure that is unrivalled in the region. Ten world-leading universities have cutting-edge facilities, academic staff with international experience, and outstanding student services. It has 5 of Australia's top 20 universities, one of the world's top 30, and 2 universities in the world's top 100.

High quality vocational education and training institutions offer industry relevant, practical training and skills development in close connections with industry that ensures graduates have the skills demanded by employers. VET and university institutions also work together to create credit pathways that increase entry and exit points for students and have the advantage of dual qualifications and smoother transition into higher education studies.

Victorian universities and VET providers also dominate and lead the country in the delivery of educational services offshore and this is testament to the global recognition of the programs.

Climate

Melbourne may be known for its fickle weather - the city has been described as having four seasons in one day - but it can still be enjoyed all year round. Plan ahead with this information on temperature and rainfall.

Summer (December – February)

Melbourne warms up in summer with mean temperatures between 14 - 25.3°C

Autumn (March – May)

Autumn sees cooler weather with average temperatures ranging from 10.9 – 20.3°C

Winter (June – August)

In winter, average temperatures range from 6.5 - 14.2°C

Spring (September – November)

During spring average temperatures range from 9.6 - 19.6°C

Cultural Diversity

Many international students are drawn to Australia because it is a young, vibrant, and most of all, friendly country. It is one of the most culturally diverse countries in the world. People from about 200 countries have migrated to Australia. This is reflected in the country's food, lifestyle, cultural practices, and experience. The diversity of cultural influences creates a lively and innovative environment. Australians appreciate the value that international students bring to their country. They have been known to take great care in looking after international students and helping them adjust to their new homes. Australian culture is forward-thinking and outward-looking. In fact, the Australian emblems - the emu and kangaroo - were selected due to the fact that these animals are incapable of moving backwards - much like the country itself.

There are numerous cultural events and attractions every day of the year such as;

- Melbourne's Arts Precinct presents international exhibitions, art galleries, theatres, music venues, public art, studios, creative co-working spaces and more.
- Federation Square, an open meeting place, surrounded by shops, galleries, dining, and events. Sit back and watch the big screen!
- Sports arenas that are host to events including the iconic MCG (AFL), Marvel Stadium (sporting codes, entertainment events, concerts and even religious service), Melbourne and Olympic Parks (Australian Open tennis championship)
- The Spring Racing Carnival spans three months of thrilling Victorian racing across the state Tradition. Prestige. History. Three words that go some way towards explaining the enduring appeal of the Spring Racing Carnival or Melbourne Cup!
- Who can forget the Queen Victoria Market! (night market, variety of cultural food)

Cost of Living

Accommodation Cost

- Hostels and Guesthouses - \$90 to \$150 per week
- Shared Rental - \$95 to \$215 per week
- On campus - \$110 to \$280 per week
- Homestay - \$235 to \$325 per week
- Rental - \$185 to \$440 per week
- Boarding schools - \$11,000 to \$22,000 a year

Other living expenses

- Groceries and eating out - \$140 to \$280 per week
- Gas, electricity - \$10 to \$20 per week
- Phone and Internet - \$15 to \$30 per week
- Public transport - \$30 to \$60 per week
- Car (after purchase) - \$150 to \$260 per week
- Entertainment - \$80 to \$150 per week

As of October 2019 the 12-month living costs are;

- For students or guardians - AUD\$21,041
- For partners coming with you - AUD\$7,362
- For a child coming with you - AUD\$3,152

<https://www.studyinaustralia.gov.au/English/Live-in-Australia/living-costs>

Transport

Melbourne's public transport system includes a network of trams, buses and trams.

Tram travel is free in Melbourne's central business district and inner city. There are signs on the tram stops to tell you where the free tram zone begins and ends. Most tram drivers also announce when you are entering or leaving the free tram zone.

A myki card lets you travel on any mode of public transport around Melbourne and on regional trains and some buses. Eligible students at participating universities, colleges and schools can buy an iUSE pass. The iUSEpass saves you 50 per cent on an annual full fare ticket. The pass is valid for the entire year. For more information visit <https://www.ptv.vic.gov.au/tickets/myki/concessions-and-free-travel/children-and-students/international-students/>

Travel

During semester breaks, you may like to venture beyond the capital cities to experience more of Australia's spectacular natural environment and great physical beauty—national parks, The Great Barrier Reef, Kakadu and the Tasmanian Wilderness.

Money and Banking

Australian currency is the only legal tender in Australia. When students first arrive, money from other countries can be changed at the exchange facilities located at international airports, banks and major hotels. Travelers' cheques are easier to use if already in Australian dollars, however, banks will cash travelers' cheques in virtually any currency. Major hotels and some shops, depending on individual store policy, will also cash travelers' cheques. You will need to provide visa details and evidence of residency. Banking services in Australia are extremely competitive. All major banks have branches in cities and regional centers. You can set up a bank account before you arrive in Australia or after you get here. Most banks are open Monday to Friday from 9.30 am to 4.00 pm. Some are also open later on Friday afternoons and on Saturday mornings.

For more information about Australia/Melbourne, please visit <https://insiderguides.com.au/international-student-guides/>

About ICV

International College Victoria is one of the fastest growing Institutes in Melbourne providing state of the art facilities and hands on experience for students to gain the required skills and knowledge to excel and succeed in their chosen profession.

ICV is committed to fostering a diverse community that encourages all its members to reach their full potential through learning, commitment and dedication and more importantly, that will challenge and support you in your quest to become a leader in your field.

Our Values

ICV incorporates these core values when conducting its operations

Honesty and Integrity

We pride ourselves in the manner in which we liaise with all stakeholders. It is important remain open, honest, ethical and transparent to ensure mutual understanding of services provided

Respect

ICV embraces diversity and respects differences in the College community.

Quality

The programs offered reflect industry trends and current practices, suited to the needs of students

Our Obligation to You

International College of Victoria is responsible for the quality of the training and assessment in compliance with the Standards for Registered Training Organisations 2015, and for the issuance of the AQF certification documentation. This means that the College is obligated to deliver and assess students in accordance with the course requirements and to issue appropriate credentials to students who have met the assessment requirements and have been assessed as competent in any units of competency

Studying at ICV

Campus Location

Well located close to Hardware Lane café and restaurant strip, various modes of public transport, Myer Emporium, Bourke Street Mall. Within 15 mins you can walk to supermarkets, museums, galleries, shopping precincts and much more. The closest train station to us is Melbourne Central. The closest tram stop is on Bourke St (near the corner of Queen St and Bourke St). Get onto Queen St and walk towards Little Bourke St. There's a bus station on Queen St (near the corner of Bourke/Queen St). With easy access you will not only enjoy your time at ICV, you'll be able to easily take in what Melbourne has to offer.



**International College
Victoria
Suite 2
Level 8/190 Queen St
Melbourne
03 9942 1836
info@icv.edu.au**

Facilities

Comfortable and spacious classrooms equipped with one computer for trainer, projector, chairs and computers for students to enhance their learning and facilitate them to complete their assessment. All classrooms are fully equipped with internet/Wi-Fi connection. Common room with Fridge, Microwave, Electric Kettle and kitchen facilities. You also have access to e-library and resource center

ICV uses the following locations for CPC30211 Certificate III in Carpentry. The premises have the facilities and resources required for the presentation and demonstration of practical skills and assessments.

Tarneit (Workshop) 35 Thomas Carr Drive

ICV uses the following location for CPC30211 Certificate III in Carpentry. The premises have the facilities and resources required for the presentation and demonstration of practical



skills and assessments.

Lalor (Workshop):
407 High Street, Lalor
3075



Enrolment

ICV is committed to providing and promoting equal opportunity, inclusive practices to ensure all intending and current overseas students receive equal access to quality education services. All applicants are admitted by fair, timely and transparent procedures, on the basis of clearly defined, consistent and equitable processes.

To enrol at ICV prospective students must complete the Application for Enrolment form and send it to info@icv.edu.au along with the required supporting documentation. An offer letter and enrolment agreement will then be issued stating payments due. To confirm enrolment, intending overseas students will be required to accept the terms and conditions of enrolment by signing and returning the enrolment agreement with the initial payment.

All students undertaking vocational education and training must hold a Unique Student Identifier (USI) and provide it to the College during the enrolment process. International College of Victoria will not be able to issue a Certificate, a Statement of Attainment or an academic transcript if a USI has not been provided. For details on USI, visit www.usi.gov.au

Please be advised that, ICV has arrangements in place with education agents for the purpose of recruiting prospective students.

Entry Requirements

- certified copy of passport (this is also used for verification of proof of age – minimum 18 years of age)
- Valid Australian Visa
- Completion of Year 11 or equivalent level of study for Certificate III and IV Course or completion of Year 12 or the equivalent level of study for Diploma Courses

English proficiency

- An overall band score of IELTS 5.5 or equivalent
<http://www.homeaffairs.gov.au/trav/stud/more/student-visa-english-language-requirements>
<http://www.vcaa.vic.edu.au/Pages/vce/vcerecognition/equivalents/equiv-yr11.aspx> or
- Completed within the past 2 years in Australia: Requirements for senior secondary certificate of education
- Completed within the past 2 years in Australia: Substantial component of AQF level 4 or higher on a student visa

Exemptions from providing evidence of English proficiency

- a citizen of, and who holds a valid passport issued by the United Kingdom, the United States of America, Canada, New Zealand or the Republic of Ireland;
- an applicant who has successfully completed a minimum of 5 years of study in English undertaken in one or more of the following countries Australia, Canada, New Zealand, South Africa, the Republic of Ireland, the United Kingdom, the United States of America

Orientation

Once enrolment has been confirmed, all students will be required to attend compulsory orientation for before the commencement of the course. The orientation will be conducted in an age and culturally appropriate manner. The purpose of this session is to enable students to familiarise themselves with the campus, facilities, the surrounding area and amenities available and meet ICV's key personnel

Credit Transfer and RPL

The AQF facilitates the progression of students through qualifications by giving credit for learning outcomes they already have achieved. Credit transfer is a process that provides students with agreed and consistent credit outcomes for components of a qualification based on identified equivalence in content and learning outcomes between matched qualifications.

ICV can take into consideration an individual's existing skills and knowledge as acquired in a practical, non-formal or formal learning setting as a means of assessing whether that person can demonstrate the required competencies associated with the relevant Australian standards. Students can apply for credit transfer or PRL using the Credit Transfer or RPL Application Form available from the reception desk and ICV website. Evidence of AQF certification documentation as mentioned above, must accompany the application. For more information, please refer to website link at

<http://icv.edu.au/wp-content/uploads/Credit-Transfer-Policy-and-Procedure-V2.2.pdf>

Course Delivery and Resources

A number of approaches to course delivery are used by staff. Course delivery approaches may include: teacher led classroom delivery, workshops, practical, field trips, tutorials and self-paced study. During class time students will be expected to participate in discussions, demonstrating tasks or, working with others in groups.

ICV trainers are experienced, passionate and committed with many years of academic and professional experience. They are passionate about training and committed to making your learning experience positive and rewarding. Trainers will distribute a range of resources relevant to the course content that aids students to achieve their learning outcomes. These include but not limited to; Learner guides, textbooks, PPT, fact sheets, videos, simulated environment as well as industry codes of practices and standards.

Attendance

Classes at ICV are scheduled for 20 hours of face to face contact per week. Overseas students must maintain satisfactory attendance throughout the course. Classroom sessions are designed to provide students with the essential knowledge and skills required for relevant units of competency. It is expected however that students will undertake additional reading and research.

Student attendance is paramount to the successful progression and completion of learning and assessment outcomes.

ICV records attendance on a daily basis for the purpose of both learning and health and safety reasons. It is expected that students arrive to class on time and remain for the full duration. Should it be necessary for you to leave a class early – you must advise the trainer/assessor before the class commences. It is your responsibility to catch up on any work missed.

If you are going to be absent from a scheduled class or activity, please advise your trainer/assessor or contact International College of Victoria administration.

As a courtesy to others in class and the trainer/assessor, all students must be punctual throughout the training day, including returning from breaks to avoid any disruptions

Assessment and Reassessment

A number of approaches to course assessment are used by International College of Victoria. Assessment approaches may be undertaken by practical demonstrations, case studies, projects, assignments, presentations and role plays. There are two (2) assessment outcomes on the successful completion of a unit of competency that forms part of the qualification, C – Competent or NC – Not Competent. Students who have obtained an outcome of NC are afforded up to 2 reassessment opportunities before incurring any additional fees.

Plagiarism

Acts of plagiarism, collusion and cheating are not permitted in any work completed for assessment. All works submitted must be an accurate reflection of the student's level of competence. It means using someone else's work (ideas, words, graphics) and claiming it as your work. It is a breach of ICV's code of conduct and where a student is found to be engaging in these acts may have their enrolment suspended or cancelled.

Qualification Issuance

ICV will only issue qualifications and Statements of Attainment to those students whom have been assessed as meeting the required outcomes of a qualification, unit of competency or module, as specified in the relevant Training Package or VET accredited Course. ICV will issue qualification and statements of attainment within 30 calendar days of the student being assessed as meeting the training package requirement, payment of outstanding fees and a verified USI. Re-Issuance of AQF certification is subject to the applicable fees

Student Support

ICV recognises the challenges students may experience being away from home. Settling into student life in Australia is different for everyone, which is why we offer support and welfare services to overseas students. Our dedicated team are available to help you transition to your new surroundings and to help keep you focused on your studies.

ICV provides current and accurate information about the services available through orientations sessions. The support and welfare services are free of charge, however there may be fees and charges involved where an external service is used by the student. Please refer to student support and welfare policy for more details available on ICV website <http://www.icv.edu.au/policies-and-procedures-2/>.

Orientation

Once enrolment has been confirmed, all students will be required to attend compulsory orientation for before the commencement of the course. The orientation will be conducted in an age and culturally appropriate manner. The purpose of this session is to enable students to familiarise themselves with the campus, facilities, the surrounding area and amenities available and meet ICV's key personnel

Student Safety

If there are any security issues which are causing you concern, please advise the Student Support Officer, Trainer or any member of staff. In the meantime, keep these helpful tips in mind:

- avoid confrontation - it is better and safer to walk away if you are being provoked
- if you feel you are being followed, cross the street, and if you are still worried, move as quickly as possible to a public area (such as a restaurant) and then telephone for help
- at night, walk in pairs in well-lit areas and on busier streets, not dark alleyways and side streets, Walk confidently and at a steady pace
- have your keys ready before you reach the door of your car or house
- if travelling by bus or tram at night, try not to wait alone at the bus or tram stops.

Arrange for others to meet you at your home stop if you are returning late and have a long way to walk home

- if you are travelling by train at night, do not sit in an empty carriage. Try to sit near groups of people in a well-lit area
- check the time of the last train, bus or tram home to avoid being stranded at night
- avoid walking alone after getting off public transport at night
- consider carrying a personal attack alarm
- if you are going somewhere alone, ensure some is aware of your movements

For more information on ways to increase your safety, please visit

<https://www.studyinaustralia.gov.au/English/Live-in-Australia/Health-and-safety/transport-personal>

Emergency Procedure

Emergency Evacuation diagrams and location notification of First Aid kits are available on the College notice boards. In the event of an emergency, such as a fire or bomb threat, you must act swiftly and promptly.

Community Support and Key Contacts

The following support services are free. They are able to provide you with immediate telephone-based counselling and further referrals to help you deal with your issue. Be advised that 1300 numbers incur a local call cost, 1800 numbers are free calls.

International Student Care 1800 056 449 provides counselling, referral and case management

Emergency

Police, Fire & Ambulance 000 (Emergency)

Lifeline 24 hours 13 11 14 Telephone Counselling

Immigrant Women's Domestic (03) 8413 6800

Violence Service This service provide information and support to women from diverse cultural and linguistic backgrounds in their own language.

Language services

Interpreting Service 13 14 50

Reading Writing Hotline – 1300 6 555 06

<https://www.readingwritinghotline.edu.au/student-resources/>

Legal services

Fitzroy Legal Service (free legal advice) (03) 9419 3744

Advice Line Lawyer (03) 9321 9988

Victorian Legal Aid (03) 9269-0234

Fair Work Ombudsman 13 13 94

Medical and health services

Direct Line - Drug and Alcohol Counselling

Mensline Australia 1300 78 99 78 Provides counselling for men in distress

Kids Help Line 1800 551 800 Counselling for people 5-25 years old

Drug Line - Buoyancy Foundation (03) 9429-322

Alcoholics Anonymous (03) 9429-1833
G-Line - assistance with (03) 9696 6108 compulsive gambling problems
Gamblers Anonymous (03) 9696 5108
Grief Line (12 pm to 12 am) (03) 9696 5108
Poisons Information Centre 13 11 26 (Australia Wide)
Sexual Assault (03) 9344-2210 - Centre Against Sexual Assault
St Vincent's Private Hospital, Fitzroy (03) 9411 7111
Epworth Freemasons Hospital, East Melbourne (03) 9418-8188
Melbourne Private Hospital, Parkville (03) 9342 7000

Places of Worship

The following websites will help you find the closest place of worship to your home.

Churches: www.australianchurches.net

Mosques: www.mosque-finder.com.au

Temples: www.hindunet.com.au/new/page28.html

Critical Incidents

A Critical Incident as defined for the purpose of ISANA is as follows:

'A tragic or traumatic event or situation affecting a student or staff member which has the potential to cause unusually strong emotional reactions in the school/campus community.' An event like this, would require immediate attention to mitigate any negative impact on the health and welfare of those concerned.

ICV has a documented policy and procedure in relation to critical incidents that details the actions to be taken in the event of a critical incident, the required follow-up to the incident, the recording of the incident and the action taken. Critical incidents may include:

- i. missing students (student is not contactable for a period of time)
- ii. Death / suicide
- iii. severe verbal or psychological aggression
- iv. death, serious injury including any threats
- v. natural disaster; and
- vi. issues such as domestic violence, sexual assault, drug or alcohol abuse
- vii. accident (on or off campus) which causes or has the potential to cause physical or psychological harm to staff, students, or anyone on site

In the event of a critical incident, please contact (24 hours) 03 9942 1836 – diverted after hours)

Policies at a Glance

Deferment, Suspension and Cancellation

In certain circumstances, a student's enrolment at ICV may be deferred, temporarily suspended or cancelled, whether initiated by the student or the College. A student may initiate the deferment, suspension or cancellation of their enrolment due to compassionate and compelling circumstances. ICV can also initiate deferment, cancellation or suspension of a student's enrolment. For further details, please refer to ICV's Deferment, Suspension and Cancellation Policy and Procedure available on ICV Website. <http://www.icv.edu.au/policies-and-procedures-2/>.

Complaints and Appeals

ICV will respond to complaints and appeals received by students with regard to their dealings with ICV, its trainers, assessors or other staff, its education agents or a learner. ICV will take all complaints and appeals seriously ensure the principles of natural justice and procedural fairness are adopted at every stage of the complaint and appeal process

The internal complaints and appeals processes are at no cost to the student.

All complaints and appeals will be acknowledged in writing within 5 working days of receipt.

The assessment of the complaint or appeal will commence within 10 working days of it being made and the outcome advised to the complainant in writing within 20 working days of receipt of the complaint, including reasons of the outcome. Where ICV considers more than 60 calendar days are required to process and finalise the complaint or appeal, ICV will inform the complainant or appellant in writing, including reasons why more than 60 calendar days are required, and regularly update the complainant or appellant on the progress of the matter

Where there is a requirement for a meeting to be arranged, the complainant/appellant may be accompanied and assisted by a support person

Where the complainant is not satisfied with the outcome, they will be advised of their right to an internal appeal at no cost. Where the complainant is not satisfied with the internal appeal outcome, they will be advised of their right to an external appeal. Please refer to Complaint and Appeal Policy and procedure for more details available at ICV website: <http://www.icv.edu.au/policies-and-procedures-2/>

Student Transfer

As per the Education Service for Overseas Students (ESOS) Act 2000, overseas students are restricted from transferring from their principal course of study for a period of six months (unless in certain circumstances). Please refer to Transfer between registered providers policy for more details available on ICV website <http://www.icv.edu.au/policies-and-procedures-2/>

Fees and Charges

All intending overseas students are informed of the tuition and non-tuition fees and charges students may be required to pay during the course of their enrolment in the letter of offer and the Enrolment Agreement including the potential for changes to fees over the duration of a course. Where a student is currently enrolled with ICV, the increase will not exceed 5% per annum for subsequent courses. All intending overseas students are required to pay application and material fees (non refundable). Fees and charges policy link for website at <http://icv.edu.au/wp-content/uploads/Fee-and-Charges-Policy-and-Procedure-3.3-1.pdf>

Additional fees and charges are those not associated with the course duration or as per the letter of offer. Please see table below

Additional Fees and Charges	
Moderation on appeal (per assessment task per unit)	No charge
"" class (in support of the completion within expected duration policy) (per class)	No charge
Re-Issuance of statement of attainment	\$50.00
Re-Issuance of Diploma / Certificate	\$100.00
Academic support class (in support of the completion within expected duration)	No charge
Re-enrolment of unit (after the allocated number of reassessments (2) have been exhausted)	\$1,200.00
Replacement ID card	\$10.00
RPL assessment (per unit of competency)	\$500.00
LLN skills assistance (per hour)	No charge
Deferment, suspension or cancellation of CoE where it has not been determined as intervention/compassionate/compelling circumstances	\$400.00
Late fee payment (4 weeks after payment due - per instalment/payment period missed)	\$200.00
Late submission of assessment / assessment task (charged on weekly basis)	\$50 per week
If student has missed the practical session. Arranging additional practical session will be charged. (Applicable to CPC30211 Certificate III in Carpentry course only)	\$500 per session

Refund Policy

ICV has developed this policy in accordance with the ESOS Act 2000 and the National Code 2018 to provide clear guidance of refunds for intending overseas students and current enrolled students. The information, which is consistent with the requirements of the ESOS Act, in relation to refunds of tuition fees and non-tuition fees in the case of student default and provider default. The following information is set out in the policy;

-
- amounts that may or may not be repaid to the overseas student (including any tuition and non-tuition fees collected by education agents on behalf of the registered provider)
 - processes for claiming a refund
 - the specified person(s), other than the overseas student, who can receive a refund in respect of the overseas student identified in the written agreement, consistent with the ESOS Act
 - a plain English explanation of what happens in the event of a course not being delivered, including the role of the TPS

This policy does not affect the rights of the student to take action under the Australian Consumer Law if the Australian Consumer Law applies. Please refer to the refund policy for more details available on ICV website at <http://icv.edu.au/wp-content/uploads/Refund-Policy-and-Procedure-3.3-1.pdf>

Student Visa Obligations

Your responsibilities as an international student in Australia. As an international student on a student visa, you must:

- comply with your student visa conditions
- ensure you have and continue to maintain your Overseas Student Health Cover (OSHC) for as long as you stay in Australia on a student visa
- tell your institution if you change your address or other contact details
- meet the terms of your written agreement with your education institution
- maintain satisfactory course progress and attendance.

Information about visa conditions for student visa holders is available on the Department of Immigration and Border Protection's website at www.border.gov.au/Trav/Stud/More/Visa-conditions/visa-conditions students, or call 131 881 on Monday – Friday from 8.30am to 4pm inside Australia (except public holidays). Australian laws protect international students. As a student on a student visa, you benefit from Australian laws that ensure high standards of education, facilities and support services while you are in Australia. You also have rights to information about your course and the institution you wish to study with before and during your enrolment. The Education Services for Overseas Students (ESOS) framework offers you financial protection in case your education institution does not deliver what it has promised you. You can find out more about the framework at <https://internationaleducation.gov.au/Regulatory-Information/Documents/esosstudentfactsheetv4%20-%20Final%20clean%20copy.pdf>

Overseas Health Cover (OSHC)

International students undertaking formal studies in Australia, and their dependents (for example, spouses and children under 18 years old), must obtain OSHC. It includes cover for visits to the doctor, some hospital treatment, ambulance cover and limited pharmaceuticals (medicines). OSHC insurers can provide a range of different OSHC products. These may range from a basic product which covers only the compulsory minimum services to comprehensive products which cover, in addition to the

compulsory minimum services, extra services as specified under the particular policy. For more information visit, www.privatehealth.gov.au/.

Attendance

Australian law requires International students to study at a full-time study load. Overseas students must attend a minimum of 80 per cent of the scheduled course contact hours.

Course Progress and Intervention

ICV monitor student's course progress to ensure the achievement of academic requirements. At the end of each study period (term), ICV will monitor, record and assess the progress of each overseas student to ensure the student is in a position to complete the course within the expected duration specified on the overseas student's Confirmation of Enrolment (CoE). International students are required to maintain satisfactory course progress throughout their study periods. Students at risk of not achieving satisfactory course progress in a term (providing the term is not the second consecutive term for which this is the case), and is subject to an intervention strategy. Students being assessed as not meeting course progress and/or if a student is unable to demonstrate that they will be able to complete the required assessment or units half way during the second consecutive study period will be reported to the Department of Home Affairs for unsatisfactory course progress. For more information, please refer to website link at <http://icv.edu.au/wp-content/uploads/Monitoring-Course-Progress-Policy-2.5.pdf>

Current Contact Details

Students are required while in Australia and studying, to inform ICV of their current residential address, mobile number (if any) and email address (if any) as well as who to contact in emergency situations and that any changes to those details must be reported to ICV within 7 days of the change. Additional information on student visa is available on the Department of Home Affairs web site at www.homeaffairs.gov.au. Keeping your contact details up to date means that you will receive all necessary communication. ICV will remind you to update your details every 6 months.

School Aged Dependents

Victorian government schools have been welcoming international students for over 20 years. Our schools provide international students with a high-quality education, pathways to higher education and a genuine opportunity to succeed and achieve their dreams.

There are requirements for compulsory school attendance for children or dependents of international students. In Victoria, it is compulsory for children to attend school until the age of 16. The choice of schools includes public schools, private schools and religious schools.

With a choice of over 250 accredited primary and secondary schools, each offering a diverse curriculum and innovative teaching practices, the windows of opportunity are endless. You will be responsible for school fees and other costs including school uniforms, books, excursions and stationery. For more information visit www.education.vic.gov.au

Working in Australia

There are opportunities for students to gain casual or part-time work while studying in Australia. This is a great way to meet new people and make connections in the local area, while also helping to support yourself financially during your studies. Once your course has commenced, you are permitted to work a maximum of 40 hours per fortnight during study sessions and unlimited hours during study breaks.

Working in Australia Australian workplace laws provide basic protection and entitlements for all workers in Australia, including workers from overseas. International students have the same entitlements to minimum wages and conditions as Australian workers, as well as superannuation and workers' compensation under Australian workplace laws.

The minimum wages and conditions to which an employee is entitled are set out in awards (also known as modern awards). Awards apply to employees depending on the industry they work in or the job that they do. Awards don't apply when a business has an enterprise agreement or other registered agreement that covers the employee's working conditions. For more information on awards and agreements, visit www.fairwork.gov.au/awards-and-agreements.

Australian laws also protect you from being discriminated against at work, for example because of your race, when you are applying for a job, about to begin a job, or any time during your employment. For more information about discrimination at work, visit

<https://www.fairwork.gov.au/employeeentitlements/protections-at-work/protection-from-discrimination-at-work> or <https://www.humanrights.gov.au/>.

The Fair Work Ombudsman (FWO) helps employers and employees to understand their rights and responsibilities at work. The FWO can also investigate suspected breaches of workplace laws. To find out what you should be paid and learn more about your minimum workplace entitlements you can visit www.fairwork.gov.au. You can also call 13 13 94 from 8am to 5.30pm Monday to Friday inside Australia (except public holidays).

Getting help to resolve a workplace issue will not automatically affect your student visa. You are limited to 40 hours of work per fortnight when your course is in session, and unlimited hours in out of session periods. This is to ensure you are mainly focused on your studies. Work conditions for student visa holders can be found immi.homeaffairs.gov.au

Courses at a Glance

CPC30211 Certificate III in carpentry

About the Course

Through theoretical and practical demonstrations, you will learn the skills and attributes required in carpentry, covering work in residential and commercial applications.

Enrolment Information

Campus	Queen St Melbourne
Course Duration (including breaks)	104 weeks
CRICOS CODE	0102014
Entry Requirements	18 Years or above Yr 11 or equivalent IELTS 5.5 or equivalent*
Tuition Fees	\$26,250
Non-Tuition Fees (non-refundable)	\$250.00 Application \$1750.00 Materials
Study Mode	Face to Face

Career Opportunities

Carpenter
Carpenter and joiner

<http://icv.edu.au/cpc30211-certificate-iii-in-carpentry/>

*ICV may accept evidence of alternative English proficiency. Contact info@icv.edu.au

CPC40110 Certificate IV in Building and Construction Building

About the Course

Through theoretical and practical demonstrations, this course will teach you to plan building or construction work, apply structural principles to low rise constructions and conduct on-site supervision of building and construction projects designed to meet the needs of builders and managers of small to medium-sized building businesses

Enrolment Information

Campus	Queen St Melbourne
Course Duration (including breaks)	40 weeks
CRICOS CODE	098128G
Entry Requirements	18 Years or above Yr 11 or equivalent IELTS 5.5 or equivalent*
Tuition Fees	\$8,000
Non-Tuition Fees (non-refundable)	\$250.00 Application \$250.00 Materials
Study Mode	Face to Face

Career Opportunities

Builder
Construction manager

<http://icv.edu.au/cpc40110-certificate-iv-in-building-and-construction-building-2-int/>

*ICV may accept evidence of alternative English proficiency. Contact info@icv.edu.au

CPC50210 Diploma of Building and Construction Building

About the Course

Advance your building and construction leadership skills and use your industry experience to become a licensed builder. This course will teach you the skills and knowledge required to meet the needs of builders, including selecting contractors, overseeing the work and its quality, and liaising with clients.

Enrolment Information

Campus	Queen St Melbourne
Course Duration (including breaks)	90 weeks
CRICOS CODE	098129F
Entry Requirements	18 Years or above Yr 12 or equivalent IELTS 5.5 or equivalent*
Tuition Fees	\$15,000
Non-Tuition Fees (non-refundable)	\$250.00 Application \$250.00 Materials
Study Mode	Face to Face

Career Opportunities

Foreman
Supervisor
Construction Manager
Building Manager

<http://icv.edu.au/cpc50210-diploma-of-building-and-construction%e2%80%8b-building-int/>

*ICV may accept evidence of alternative English proficiency. Contact info@icv.edu.au